

RIDGEWAY MANOR

OXTED, SURREY

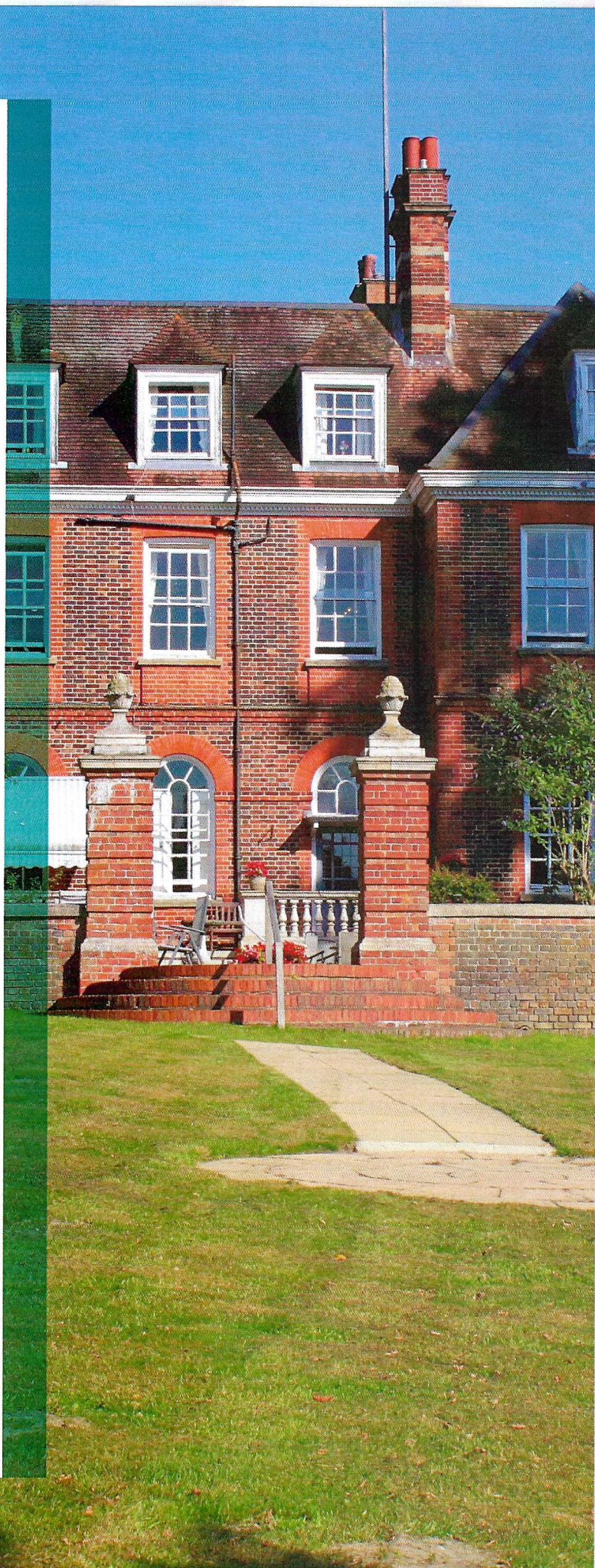
CARE BEYOND COMPARE

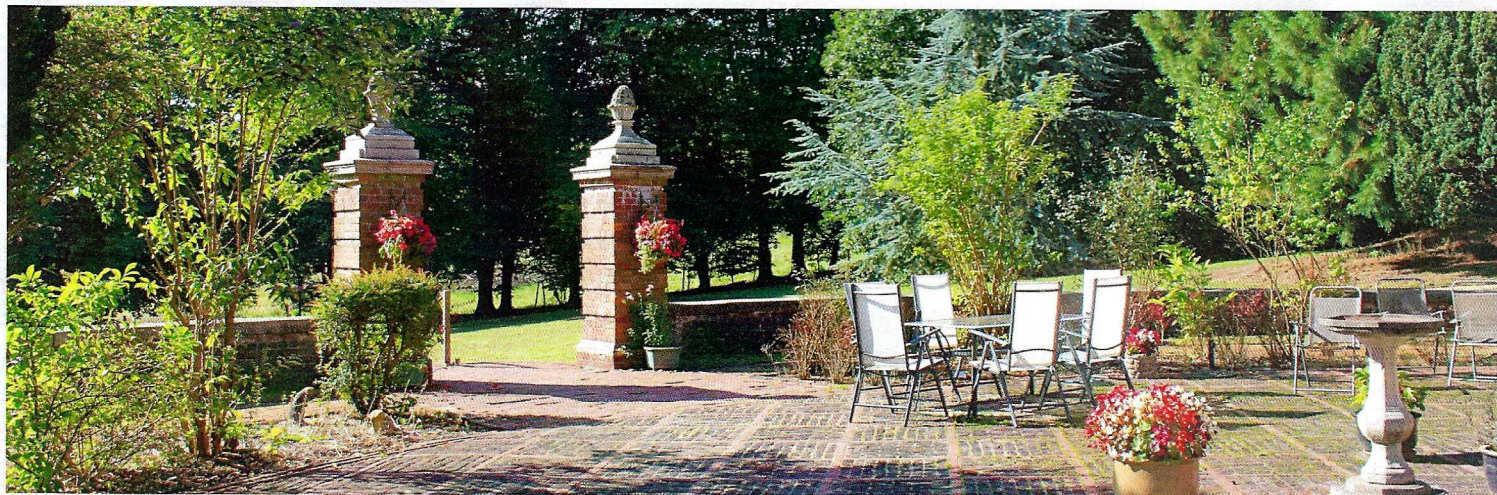
RIDGEWAY MANOR

Ridgeway Manor is a delightfully spacious listed property providing round the clock residential care services for the elderly in Oxted. Peacefully nestled in 16 acres of stunning Surrey countryside this imposing property has been sensitively re-designed and extended to meet the needs of our guests.

We are constantly looking at ways to improve our guest experience, whether that is keeping abreast of the rolling refurbishment project or exploring new and exciting entertainment ideas we welcome you to visit us to experience care beyond compare.

Ridgeway Manor, owned by Colin Giligan and expertly managed by Home Manager Janet Browne, both have in excess of 20 years delivering professional care at this beautiful setting. Competently supported by the outstanding care team, they are, as you would expect dedicated and highly qualified; Maintaining a high standard of care is paramount therefore our employees are carefully selected, full induction training provided and continuing professional development is planned and undertaken.





FACILITIES

Ridgeway Manor has two large reception rooms and a 'Folly' all of which lead to the impressive gardens and patio area. As you would expect they are furnished with comfortable arms chairs, TV's and DVD's. A perfect place to enjoy and take part in the ever-changing entertainment program. In addition to the aforementioned communal space we have a large dedicated dementia lounge.

The elegant dining room has undergone a very recent renovation to improve the beautiful sophisticated airy space where our guests enjoy a range of delicious meals. Our skilled catering staff take their time to involve the residents in menu planning to ensure all individual likes, special dietary and nutritional needs are met.

All 41 of our bedrooms have their own unique features, many with en-suite facilities, all with a television point and a comprehensive nurse-call system plus access to a passenger lift if required. Whilst fully furnished, residents who would like to bring suitable items of furniture and personal possessions are most welcome. We understand the need to create a home from home environment and do our best to facilitate that in any way we can.

Ridgeway Manor features its own hair salon for our guests to relax in once a week and there is a regular visit from a Chiropodist. Doctors and Dentists visit as and when required. We will always do our best to accompany residents to hospital appointments however on occasion due to strict staff ratio criteria this isn't always possible.

Guest laundry is undertaken on the premises.

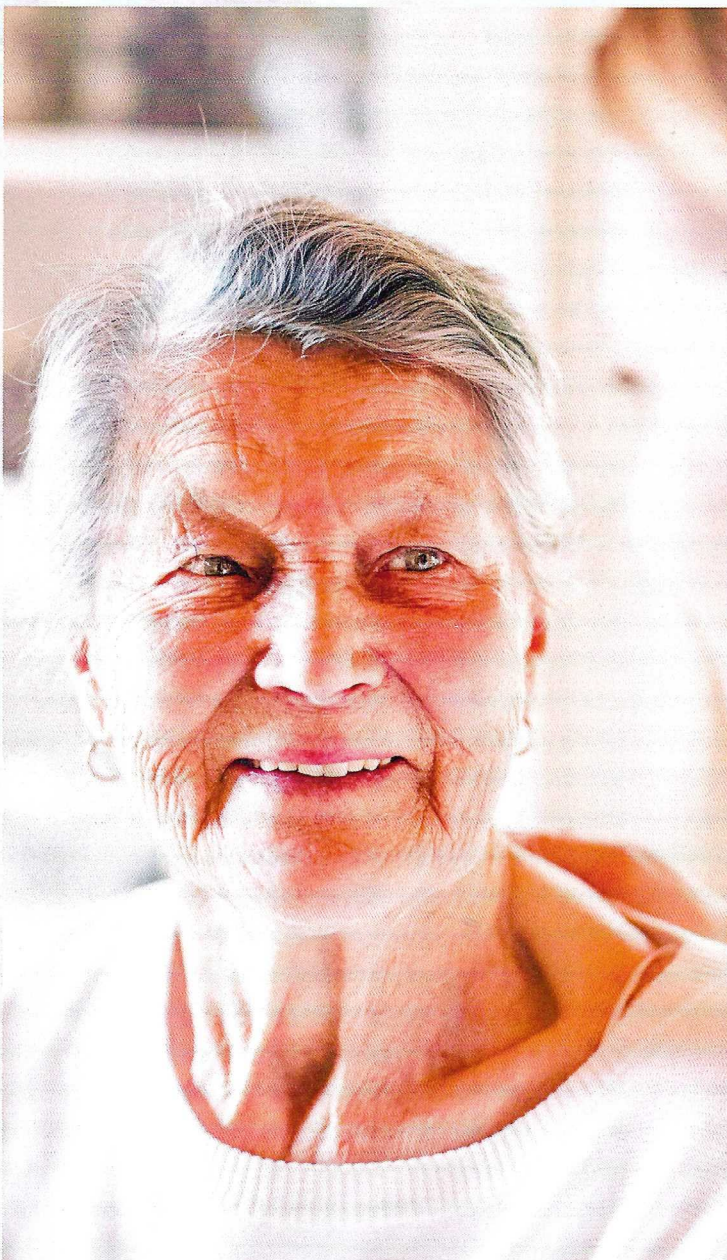
HEALTHCARE

Whilst Ridgeway Manor is not a nursing home, our staff are well trained and experienced in caring and supporting residents with Alzheimer's, Parkinson's disease or those with visual or hearing impairment. We are dedicated to compassionate end of life care for everyone

We recognise the needs of each of our guests is different, individual care plans are created with the focus on a balance between independence and assisting when and where necessary. Our bathrooms are fully equipped with hydraulic baths and devices to facilitate ease of use for everybody. The fully trained staff assist with bathing and dressing as required.



Minor illnesses are treated under the guidance of the local GP, district nurses, physiotherapists and other appropriate health care professionals.



RESIDENCY PROCEDURE

The first step to ensuring Ridgeway Manor is the right home for your loved ones is we invite all potential guests to visit us to meet the Home Manager and staff, take in the surroundings and spend some time chatting to existing residents, perhaps even stay for a meal and join in with the entertainment or activities of the day.

Following on we would recommend a one month trial period before full admission is agreed upon. Our experience has shown this time is essential for everyone to assess suitability. During this trial period it is vital not to relinquish prior accommodation as the option to return home must be kept open.

Once accepted guests should be minded to settle on a permanent basis and our caring staff will be there to support them during this transition. If at any point the physical or mental condition of the resident deteriorates to a point where they require hospital or nursing home care we will do everything we can to assist.

In the unlikely event should a guest decide to re-locate to another care home we would require one month notice, however appreciate individual circumstances dictate this isn't always possible.

Visitors are always most welcome however we ask resident's meal times are respected.

OUR COMMITMENT

The **team** are committed to maintaining a **happy, comfortable, caring** environment for everyone. Senior management are always available to address any situations that may arise and pledge to speedily resolve all such issues to the **mutual benefit** of all concerned.



FEES

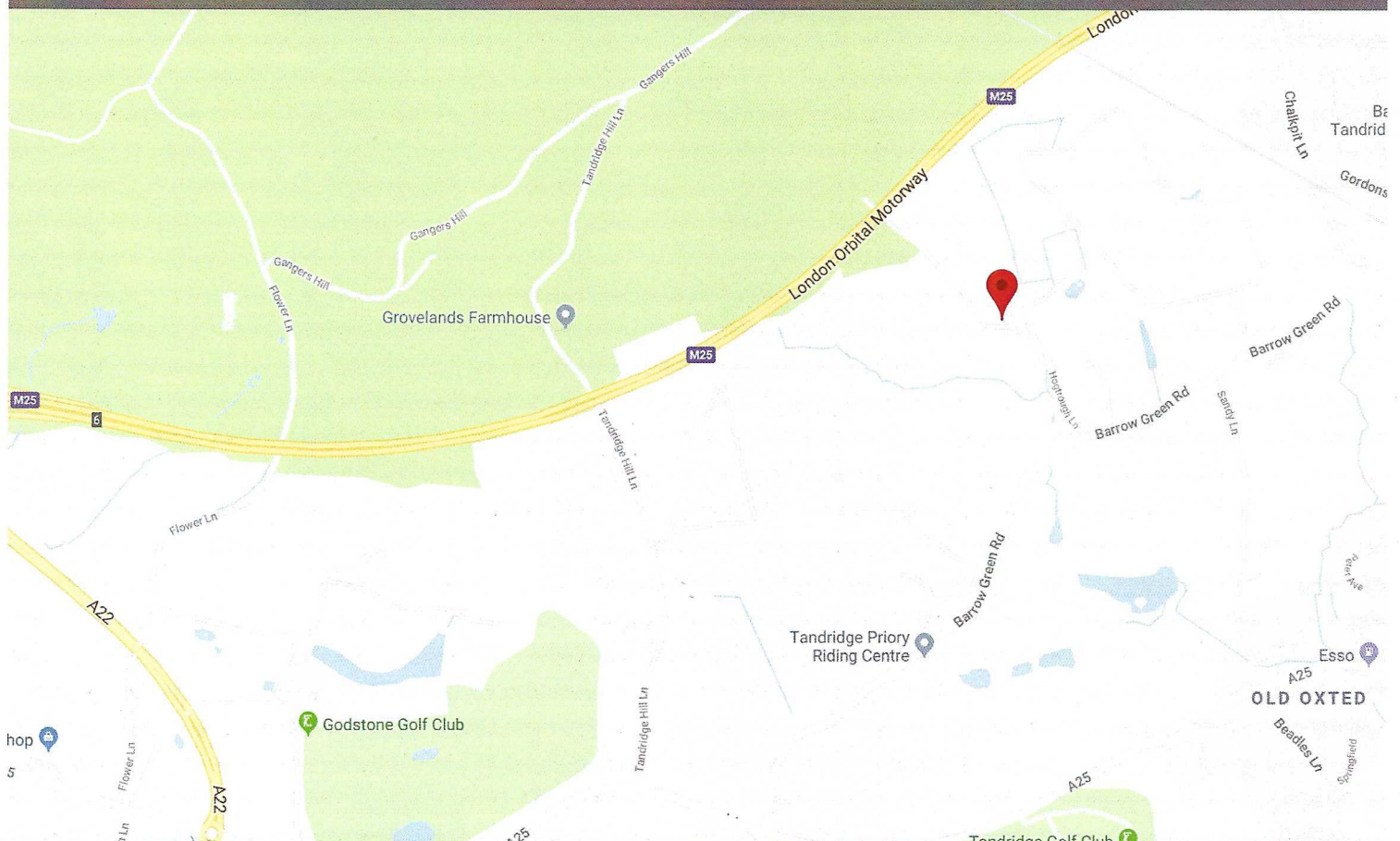
A full list of services and associated costs are available upon application and will depend on the room choice /availability at the time. Fees are payable monthly in advance and are fully inclusive of all services. Whilst we endeavour to keep fees as stable as possible any changes will be given written notice, one month in advance.

Ridgeway Manor is fully insured however the management does not accept responsibility for guests personal belongings unless they have been handed in for safe keeping.

*Registered with Surrey County Council and the
Surrey Care Homes Association
Regulated by the Quality Care Commission
cqc.org.co.uk*

LOCATION

Easily accessible via the A22/ M25 (Junction 6) it's a short 10-minute drive to Ridgeway Manor. The fantastic location combines the relaxing rural countryside environment with the convenience of the vibrant town of Oxted.



RIDGEWAY MANOR OXTED, SURREY

www.cnvcare.co.uk

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